



FAQs, Policies & Updates for FLL Australia

- **Coach usernames and team accounts have not been imported from last year. Please register as a user to register a team for this year.**
- **There is a known system issue that fails to send an email confirmation upon registration. Please be advised you can log into the system and view your current registration at anytime.**
- If a regional is unavailable in the registration system, it is **FULL & at capacity**. Please note that adding more teams to full events is an issue of volunteers, space, resources and scheduling. We are happy to speak with schools or teams that are keen to host a regional in areas where events have already reached full capacity. If you wish to discuss hosting a regional, please contact wynonah.bush@mq.edu.au
- LEGO Denmark has updated *FIRST* Australia on an estimated arrival of kits via sea shipment. It is possible teams will receive a kit by kick-off; however, there is no guarantee. Please stay tuned.
- **Teams are advised to begin working on PROJECT as soon as challenge materials launch on 1 August 2018.**
- Per *FIRST* Australia policy, no more than 2 teams may share a kit; there will be no exceptions to this policy for 2018-19.
- There is a Google form for submitting changes to your registration after submission; these will NOT BE ACCEPTED via email; no exceptions. The Google form link has been added to the website under the registration link for easy access. Thanks!
- **2018: There will no refunds for registration & game kits after kits have shipped.** This includes teams who are unable to attend a regional for which they've registered. *FIRST* Australia will not be responsible for waiving/refunding registration fees to teams who miss their assigned regional for any reason.

- **WA 3:** This is now the Seville Grove Regional (replaces Morley) and the date is 4 Nov. Please refer to new PDF list of events on the FLL webpage.
- **Coffs Harbour Regional** will replace Port Macquarie Regional (NSW). Date & location are TBA but will be hosted by the Coffs Harbour City Council.
- NSW Update: **Gosford & Wahroonga Regionals** replace the Narrabeen Regional (NSW)
- **Ballina Regional (NSW)** teams will qualify to participate in the QLD State Competition due to proximity to Brisbane.
- In SA, there are **two back to back** regional events at **Novar Gardens**, listed as 1 & 2. An additional event has been added for **SA: Gawler Regional**.