



FAQs, Policies & Updates for FLL Australia

- **Coach usernames and team accounts have not been imported from last year. Please register as a user to register a team for this year.**
- **New to FLL? Join the Helpdesk sponsored by Project Bucephalus. Link available on <http://firstaustralia.org/programs/first-lego-league/>**
- **There is a known system issue that fails to send an email confirmation upon registration. Please be advised you can log into the system and view your current registration at anytime. If you do not know your username and password, email Fred Westling fred@firstaustralia.org**
- **Kit Shipment: FIRST Australia works as quickly as possible to get your kits to you - we have had over 1000 orders this year. We start at the top of the registration system and work our way down. If you have only registered recently, those kits will ship later rather than earlier. It is not in order of state or region - but rather order of registration. Thanks for your patience!**
- **If a regional is unavailable in the registration system, it is FULL & at capacity. Please note that adding more teams to full events is an issue of volunteers, space, resources and scheduling.** We are happy to speak with schools or teams that are keen to host a regional in areas where events have already reached full capacity. If you wish to discuss hosting a regional, please contact wynonah.bush@mq.edu.au
- **Teams are advised to begin working on PROJECT as soon as challenge materials launch on 1 August 2018. PROJECT is as important as the robot game for teams who wish to qualify to move to the next level. The rules for advancing teams is that they must do well in Project, Core Values, Robot Design, & the robot game to move forward. No exceptions. Please review the Coaches Handbook and Judging Rubrics for more information.**
- **Per FIRST Australia policy, no more than 2 teams may share a kit; there will be no exceptions to this policy for 2018-19.**

- There is a Google form for submitting changes to your registration after submission; these will NOT BE ACCEPTED via email; no exceptions. The Google form link has been added to the website -left hand side of the page - link for easy access. Thanks!
- **2018: There will no refunds for registration & game kits after kits have shipped.** This includes teams who are unable to attend a regional for which they've registered. *FIRST* Australia will not be responsible for waiving/refunding registration fees to teams who miss their assigned regional for any reason.
- **WA 3:** This is now the Seville Grove Regional (replaces Morley) and the date is 4 Nov. Please refer to new PDF list of events on the FLL webpage.
- **Coffs Harbour Regional** is full. For teams who cannot register for Coffs, you may register for **Ballina NSW**.
- NSW Update: **Gosford & Wahroonga Regionals** replace the Narrabeen Regional (NSW) A new weekday regional has been added for the Inner West/Sydney at Glendinning Public School (**Glendinning Regional**)
- **Ballina Regional (NSW)** teams will qualify to participate in the QLD State Competition due to proximity to Brisbane.
- In SA, there are **two back to back** regional events at **Novar Gardens**, listed as 1 & 2. An additional event has been added for **SA: Gawler Regional**.